

FINANCIAL ASSISTANCE PROGRAM

Plain Language Summary



Self-pay patients cannot be charged more than amounts generally billed for emergency or other medically necessary care. SampsonRMC automatically provides a 30% discount to self pay accounts.

Guidelines to be considered for financial assistance:

- Must be a resident of Sampson County or arrive to the hospital by EMS
- Cannot be covered by Medicare, Medicare Advantage, Medicaid or TriCare
- Cannot have declined to participate in health coverage sponsored by your employer.

Guidelines for determining level of financial assistance:

Sampson Regional uses the Federal Poverty Guidelines (FPG) as the basis for Financial Assistance. Full assistance is provided for patients with household income up to 125% of FPG and partial assistance up to 250% of FPG.

Examples:

- **A family of 2 with a combined household income of \$24,650 will receive full assistance.**
- **A family of 2 with a combined household income between \$24,650 and \$49,300 will receive partial assistance.**
- **A family of 4 with a combined household income of \$37,500 will receive full assistance.**
- **A family of 4 with a combined household income between \$37,500 and \$75,000 will receive partial assistance.**

Medical Expenses Eligible for Financial Assistance:

Financial Assistance may be used to reduce balances owed after all insurance or other financial benefits have been applied to the patient's account.

Financial Assistance applies to:

- Medically necessary treatment for inpatient or outpatient care, emergency room visits, or surgical services
- Physician or provider services at Sampson Regional's medical practices
- Balances after insurance payment
Note: Medicare, Medicare Advantage, Medicaid and TriCare are excluded.

Services Covered by the Patient Financial Assistance Program:

Our commitment to care for patients without consideration of their ability to pay applies to treatment that is medically necessary and provided through the following services that are included as part of the Sampson Regional health system:

Hospital Inpatient care
Hospital Outpatient care
Sampson Regional Emergency Professional Services
ER Providers
Sampson Regional Hospitalists
Inpatient Physician Care
Sampson Regional Medical Services
Anesthesiology
Sampson Regional Professional Services
Carolina Pain Center
Howerton Family Medicine
Sampson Convenient Care
Sampson Medical Group
Sampson Surgical Services
Sampson Women's Center
Dr. Albert Verrilli

How to apply:

Our Financial Counselors are available onsite or by phone to help you understand your options or to assist you in applying for Financial Assistance. The application is available at www.SampsonRMC.org/FinancialAssistance or can be picked up from the hospital's Business Office, located at 612 Beaman Street, Clinton, or any Sampson Regional facility. We are happy to mail applications by request. For more information, please contact our Patient Financial Services Team at 910-590-8751.

Additional Options for Payment Assistance:

Not all patients will meet guidelines to receive Financial Assistance. Sampson Regional offers several options for patients who need to make payment arrangements on account balances. For more information, contact the Business Office at 910-590-8751.